## **Conditions agreed with Environment Health**

## **Dear Licensing**

I have reviewed this application. To promote the prevention of pubic nuisance I have agreed the following conditions on the licence with the applicant.

- 1 Noise from the premises shall not unreasonably disturb other people.
- 2 If the Council receives justified complaints about noise that cannot otherwise be resolved a noise limiting device must be installed at the premises and maintained in such a manner as to control all sources of amplified music and speech at the premises. The device must be:-
  - Used at all times during the entertainment;
  - Set at a level agreed in writing with the Council; and
  - · Sealed in a manner, which is tamper proof.
- 3 All external doors and windows must be kept closed, other than for access and egress, when activities involving amplified music or speech are taking place.
- 4 No music or speech shall be relayed via external speakers.
- 5 Prominent, clear and legible notices must be displayed at all exits requesting the public to respect the needs of local residents and to leave the premises and the area quietly.
- 6 No explosives, pyrotechnics and fireworks of a similar nature, which could cause disturbance in surrounding areas, should be used without first obtaining the written consent of the licensing authority.
- 7 The licensee or a nominated representative (e.g. hirer) shall receive and respond to complaints of noise throughout the duration of all entertainment and during the time that patrons are leaving the premises.
- 8 Any staff must be given adequate training to ensure they keep noise levels to a minimum when leaving the premises.
- 9 The licensee or other nominated representative (e.g. hirer) shall monitor noise levels outside nearby dwellings during entertainment involving amplified music or speech. If, as a result of this monitoring, it is considered that the noise levels are excessive, immediate action should be taken to cause the volume of the entertainment to be reduced to suitable levels. The licensee's attention is drawn in particular to the effect of the low frequency bass notes which readily pass through doors and windows and are most often the principal reason for people complaining of entertainment noise. At the request of the licensing authority, following complaints of noise, a record of these checks and of any action taken as a result shall be maintained in a log book kept specifically for the purpose.

The log book shall be made available for inspection by an authorised officer of the licensing authority on request.

- 10 Refuse, such as bottles, shall not be placed into receptacles outside the premise between 23:00 hours and 07:00 hours in order to minimise the disturbance to nearby properties.
- 11 Deliveries to or from the premises shall not occur between the hours of 21:00 and 08:00.

f you have any queries please contact me.

Kind regards

Jeanette Guy MCIEH CEnvH

Senior Environmental Health Officer (Environmental Quality Team)